

**IS YOUR JURY
MANAGEMENT
SYSTEM
A LEMON?**

The background features abstract, flowing shapes in shades of orange and a solid black line. The orange shapes are layered, with a darker orange on the left and lighter, more translucent orange on the right. A thick black line curves across the middle of the image, intersecting the orange shapes.

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A Fresh Approach to Jury Management



● Superior Pedigree

Built for Everyone. Custom Configured for You.

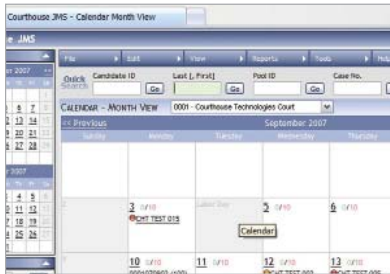
Not only is Courthouse JMS adaptable to your court's jury practices, it is easily configured "out of the box" to meet those practices. By changing a few settings, you can configure Courthouse JMS to use 1 or 2 steps for questionnaire/summons production, use "pooling" for panel selection, print checks or electronically post payments, and much more.

Unlike competing jury systems, Courthouse JMS' "pedigree" comes from years of analyzing jury management practices in courts around the globe – not just those of a particular court, county or state. We've implemented jury systems in state, municipal, district and federal courts. Our staff is responsible for development of jury systems used state-wide in several U.S. states, province-wide in a number of Canadian provinces, and nation-wide in two nations. Courthouse JMS is the culmination of this experience expressed in software code.



Rich Feature Set

- Outlook-style calendar view



- QuickSearch for easy lookup and processing of juror records



- QuickScan for quick and easy bar code reader functions

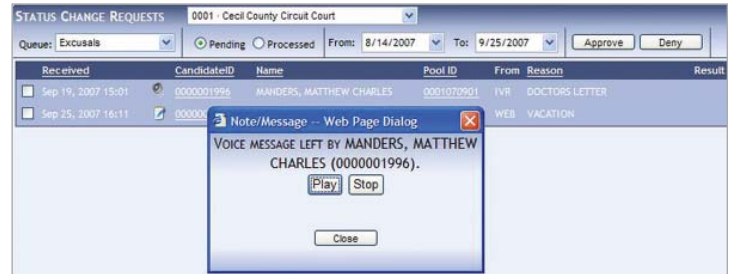
- Supports 2-step or 1-step processing in the same version



No More Modules

Navigating other jury systems often means opening several different modules. With Courthouse JMS all navigation is at your fingertips in one consistent interface.

- Integrated juror requests and messaging for Interactive Voice and Web Response systems



And much more...

- Define online qualification, supplementary or exit questionnaires with our questionnaire template wizard
- Extensive history of juror activity maintained throughout a juror's lifetime
- Store images of documents supporting juror requests to be excused, disqualified, deferred or postponed
- Automatically generate letters or postcards confirming or denying requests for excuses, disqualifications, deferrals or postponements
- Attendance with (or without) bar code readers or wireless mobile devices
- Define seating charts with seating chart template wizard
- Double entry bookkeeping-style accounting system
- Multiple payment rate options including half-day, secondary and tertiary rates, grand jury rates and exclusions for government employees
- Print checks or electronically "post payments"
- Wide array of pre-defined statistical reports including yield and usage
- Purpose-built public access components including Interactive Voice Response and Interactive Web Response

● Intensive, “Intelligent” Support

Courthouse Technologies’ intensive support plans don’t just give you 24x7 peace of mind. They provide a virtual “safety net”. Customers can open and view the status of support cases, attach screenshots of unexpected issues and ascribe a priority to those cases that need immediate attention. What’s more, Courthouse JMS is integrated with our Customer Support Center network. The software itself can automatically open a support case with all the diagnostic information needed to resolve your issue.

Case Number	Created On	Responsible Contact	Priority	Product	Build Number	Location	Title	Case Type	Status	Reason	Status	Case
CHT-01346-10580	06/17/2007 2:13 PM	John Arntsen	3 - High	Courthouse JMS	3.21.070524	0001	[SQL, Netiva] Error sp_joinsubscript/manual/Fuel...	Error Message	In Progress		Active	Web
CHT-01331-91436	06/14/2007 9:54 AM	Riv 3rd	3 - Medium	Courthouse JMS	3.21	AE	Qualifier Field not displaying when you qualify it ...	Unsuccessful Results	In Progress		Active	Intern
CHT-01323-24876	06/13/2007 2:08 PM	John Arntsen	3 - High	Courthouse JMS	3.21	AE	Duplicate Key Error in Candidate Mail	Error Messages	Resolution in Next Build		Active	Intern
CHT-01311-01907	06/06/2007	John Arntsen	3 - High	Courthouse JMS	3.21.070524	AE	Run "ahead" Condition when Test...	Unsuccessful Results	Testing		Active	Intern

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KB Articles - Setting timeout values for Courthouse JMS

KB-01029

Setting timeout values for Courthouse JMS

Created On 06/13/2007
Last Modified On 06/13/2007
Last Modified By Scott Kerr

Purpose & Scope

One of Courthouse JMS's security features is it's ability to automatically **timeout** a user's session/authentication. This **timeout** attribute refers to the number of minutes of user inactivity from the time the last user request was received by the web server. Exceeding this **timeout** limit results in the user being logged out of the application and forced to log in again to continue working.

Procedure

There are two **timeout** values which are set for Courthouse JMS. They are both found in the web.config file and it is recommended that they should both always be set to the same integer value (which represents time in minutes).

View our online training movies any time should you need to review some forgotten “how do I do that?”

Training Videos - Windows Internet Explorer

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NOTE: This area is currently under construction.

1. Navigation (13 minutes, 30 seconds)
2. Create a Page (4 minutes, 23 seconds)
3. Printing Summaries (4 minutes, 3 seconds)



A FRESH APPROACH TO JURY MANAGEMENT

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